

applicability of related laws, and compiled 13 reports. Lastly, during the session, the legislators visited the Traditional Chinese Medicine Science and Technology Industrial Park of Cooperation Between Guangdong and Macao (GMTCM Park) in Hengqin, and the LRT Depot Operations Command Centre, to better understand the implementation of related government policies and carry out closer monitoring.

Other responsibilities of the Legislative Assembly include listening to and fully reflecting different views, suggestions and criticism from the public, and making prompt responses regarding public aspirations. During the session, residents were personally received by legislators over 30 person-times through the roster system for receiving public visitors. The Legislative Assembly also received 116 submissions and recommendations via in-person visits, telephone and email. The Legislative Assembly received 12 petitions from citizens and groups, and handled these appropriately.

CCAC focuses on combating and preventing corruption, while CA upgrades its audit systems



In 2019, the Commission Against Corruption (CCAC) fulfilled its duties in accordance with the law, and upheld the principles of emphasising both combating and preventing corruption. Regarding anti-corruption, the CCAC cracked down on corruption in the public and private sectors with determination and pragmatism. As for complaints to the ombudsman, the CCAC stringently monitored the operations of public departments, and the issues of great concern to society, and investigated and made recommendations on administrative infractions or misconduct. The CCAC also actively participated in the review of implementation of the United Nations Convention against Corruption, enhanced the professional ability of staff by participating in international and

regional conferences and trainings, and launched comprehensive integrity education and promotion activities, with the aim of expanding community relations networks and gaining public support in building a corruption-free society.

In 2019, the CCAC received 584 complaints and reports, and 1,089 inquiries of various kinds. By the end of the year, 111 anti-corruption cases and 473 complaints to the Ombudsman were filed. Including cases transferred from 2018, the CCAC concluded 752 cases in 2019, of which, 15 were transferred to the Public Prosecutions Office, two were transferred to other departments, and 170 were closed. The Directorate of Ombudsman Services revealed 76 cases of administrative infractions or misconduct, and made recommendations to other Government departments. In all, 489 cases were closed during the year.

In 2019, 319 anonymous complaints and reports were received; 213 of these cases were closed due to failure to obtain essential information for further investigations, as a result of complaints and reports being anonymous.

Regarding promotion and education, the CCAC continued organising various promotional and educational activities for different sectors of society. In 2019, the CCAC organised 458 talks and seminars, which were attended by a total of 27,272 participants. These events mainly targeted civil servants, members of community organisations, private sector employees, young people, and secondary and primary school students.

During 2019, the CCAC held the “Creative and Honest New Generation” Collage and Colouring Contest for Parents and Children, and a roadshow to exhibit the winning works. “Discretion”, a series of teaching materials on integrity education for senior secondary students, was also published.

The two CCAC branch offices, at Areia Preta and Taipa, continued their promotional functions in the community, along with receiving complaints and reports. They received 537 complaints/reports, requests for assistance and simple inquiries during the year.

Regarding external affairs, the CCAC organised delegations for the following visits and events:

- Visiting the Supervisory Commissions of Guangdong Province, Chongqing Municipality and Zhongshan Municipality;
- Visiting the Department of Public Security of Zhejiang Province, and Zhejiang Police College;
- Attending a joint conference in Guangzhou with the Guangdong Supervisory Commission and the Hong Kong Independent Commission Against Corruption (ICAC), to discuss the cooperation of building a corruption-free society in Guangdong-Hong Kong-Macao Greater Bay Area;
- Attending the 10th Annual Conference and General Meeting of the International Association of Anti-Corruption Authorities (IAACA) in Vienna, Austria;
- Attending the 7th ICAC Symposium in Hong Kong;
- Attending the 2nd Istanbul International Ombudsman Conference and the 16th Asian Ombudsman Association General Assembly Meeting in Istanbul, Turkey;

- Joining the national delegation to participate in the United Nations Convention against Corruption (UNCAC) Conference in Vienna, Austria;
- Attending the 5th Singapore Gaming Regulation and Crime Seminar in Singapore; and
- Attending the 22nd Asia-Pacific Group on Money Laundering Annual Meeting in Canberra, Australia.

Also, the CCAC received delegations from Hong Kong ICAC; Office of the Ombudsman of Hong Kong; Casino Regulatory Authority (CRA) of Singapore; National Assembly of the Democratic Republic of East Timor; and Bangladesh Anti-Corruption Commission, to exchange experiences and discuss the direction for developing mutual cooperation.

The CCAC will support the administrative principles of “Unity and Efforts, Change and Innovation” of the fifth Government, and plan the long-term development of corruption-free governance and the internal structure and staffing of the CCAC; strengthen the law-abiding awareness of staff related to the civil service; continue with integrity education for Macao people; explore continuous cooperation and linkage between the CCAC and the Commission of Audit on supervisory work, in order to strictly process and follow up regarding citizens’ complaints about public administrative departments, and prosecute and punish civil servants who violate the law, to maintain and promote government integrity and fairness.



Audit Reports

In 2019, the Commission of Audit (CA) released two audit reports: the performance report on the System for Recruiting and Selecting Civil Servants, and the Commissioner of Audit’s Report 2018.

The performance report on the System for Recruiting and Selecting Civil Servants evaluated the reforms of the systems for recruiting and selecting public servants that were implemented by the Public Administration and Civil Service Bureau until October 2018, and made recommendations

based on executing and managing centralised tenders carried out under the 2011 System and the standardised management tenders carried out under the 2016 System.

The Report reviewed the evolution of the system for recruiting and selecting civil servants, and revealed that three systems were implemented from 2011 to 2017 by the Public Administration and Civil Service Bureau (SAFP), during which the related law was revised once, and the by-law was abolished once and revised once, confusing both recruiting departments and candidates. The problems of time-consuming procedures, wrong allocation of personnel, repeated applications and high costs were still inherent in the systems.

From 2012 to 2014, the System for Recruitment adopted in 2011 involved 5,503,127.90 patacas for recruitment. The System for Recruitment adopted 2016 involved a total of 31,637,009.45 patacas for the recruitments of three ranks of civil servants. The credible recruitment system could not achieve its original efficiency as a result of the improper arrangements, waste of resources and impact on normal operation of the recruiting departments, the formulation and execution of the recruitment system, recruitment costs and efficiency.

Exchanges and Visits

On 28 March, a delegation headed by the Commissioner of Audit of the National Audit Office, Hu Zejun, visited the Commission of Audit, meeting with the Commissioner of Audit, Ho Veng On, and attending a seminar with the CA staff. Ms Hu heard a presentation on the application of database technology in performance audit, and the system renewal plan aligning with the Budget Framework Law. Ms Hu met with more than 80 CA staff, to exchange views on the application of the software system “Auditor Office” (AO System) in Macao, graduates’ sharing of experiences of joining the National Audit Office training, full coverage of the audit and main focuses on mega data of the National Audit Office, the development of the 3rd phase of the Gold Audit Project, and the working requirements for young cadres from the National Audit Office.

In May, members of Instituto Rui Barbosa visited the CA and met with the Commissioner of Audit, Ho Veng On, and the president of Instituto Rui Barbosa, Ivan Bonilha, to exchange views on the CA’s development and its promotion of good governance.

From 5 June to 7 June, representing the CA of the Macao SAR, the Commissioner of Audit, Ho Veng On, attended the 6th Conference of the Supreme Audit Institutions of the Community of Portuguese Speaking Countries in Praia, capital of Cape Verde, as an observer. Mr Ho exchanged views with delegations from various places, and introduced Macao’s situation in the sharing session.

From 23 September to 28 September, at the invitation of the National Audit Office, Mr Ho attended the 23rd Congress of the International Organization of Supreme Audit Institutions (INCOSAI) in Moscow as a member of the Chinese delegation, accompanying the Commissioner of Audit of the National Audit Office, Hu Zejun, to meet with the Commissioners of the other countries and exchange views on management and development of audit departments.

On 6 November, Mr Ho led a delegation to Huizhou, Guangdong Province, to attend the 6th Guangdong-Hong Kong-Macao Audit Conference 2019, organised by the Audit Office of Guangdong Province, and exchange views on ways in which audit assists the development of Guangdong-Hong

Kong-Macao Greater Bay Area with the leading inspector of the National Audit Office International Cooperation Department (Hong Kong, Macao and Taiwan Office), Zhou Wenhua; the Director of Audit of Hong Kong Audit Commission, John Chu; and the Secretary of the Audit Office of Guangdong Province, Lu Rongchun. The Director of Audit Bureau of the Commission of Audit of Macao (COAOM), Charles Neoh Hwai Beng, presented a paper entitled “A brief discussion on how audit can contribute to the Guangdong-Hong Kong-Macao Greater Bay Area”.

From 21 November to 22 November, at the invitation of Tribunal de Contas de Portugal (Portuguese Court of Audits), Mr Ho led a delegation to Lisbon, to attend the 1st joint seminar of EUROSAI and EUROSAI and a series of activities celebrating the 170th anniversary of Tribunal de Contas de Portugal cum 630th anniversary of Casa dos Contos.

Upgrade and Modification of the “AO System”

With the promulgation and enforcement of the Budget Framework Law, the MSAR implemented a new public accounting system, and the CA updated the Order of Commissioner of Audit in accordance with the new system, to effectively collect audited accounts and financial information. Since the original audit system could not meet the requirements of audit under the Budget Framework Law, the CA and the Computer Technology Centre of the National Audit Office signed a memorandum of cooperation to meet the developmental needs, fully authorising the centre to supervise the upgrade and modification of the “Auditor Office” software system (AO System). The work commenced in accordance with the plan.

In response to the new public accounting system, and to support e-governance, which is an administrative principle of the MSAR, the CA created computer-aided tools for various Government departments.

Staff Training

To enhance auditors’ professional knowledge, in 2019, the CA organised the Training Course on Theory and Practice of Engineering Management with the Macau Society of Registered Auditors; the Advanced Course in Administrative Procedures, the Introduction Course to Obtain Goods and Provision of Labour Services, the Introduction Course to Public Finance Management System and the Advanced Course to Public Finance Management System with the Legal and Judicial Training Centre; and sent auditors to Nanjing to attend the Intermediate Training Course in Computer Audit organised by the National Audit Office, updating their audit knowledge and hence improving their auditing.

Promotion and Publicity

Regarding promotion and publicity, the CA continued organising talks on auditing culture, to promote efficient utilisation of public money, for cadets of the Academy of Macao Public Security Forces attending promotion courses, new government recruits, community organisations and public departments. During the year, 31 talks were held, and were attended by a total of around 920 participants.